

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:4707
ANSWERED ON:23.04.2003
LOSS INCURRING POST OFFICES
RATILAL KALIDAS VARMA;Y.G. MAHAJAN

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government have identified the details of the loss being incurred in post offices in Maharashtra, Uttar Pradesh and Gujarat; and

(b) if so, the remedial measures taken by the Government to make such post offices viable?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHR THIRUNAVUKKARASAR)

(a) Various factors are responsible for the loss being incurred in certain post offices in the country including those in Maharashtra, Uttar Pradesh and Gujarat which, inter alia, include availability of alternate modes of communication, money transfer and banking facilities, close proximity of post offices in certain urban areas, fall in mail traffic etc.

(b) Measures to make such post offices viable is a continuous process and the options available with the Department include efforts to boost business, introduction of new products and services to meet emerging needs of customers, downgradation of status of the post office and merging of post office with other offices in proximity to it.